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THE IMPORTANCE OF POLICY TO PROMOTE TRANSPARENCY IN E-GOVERNMENT PROJECTS USING TECHNOLOGY ACCEPTANCE MODEL

Abstract:

This paper describes the importance of government policy and how it is translated into practice to promote transparency in e-government projects. E-procurement is Government to Business (G2B) relationship. It is part of the E-Government projects also known as end to end web based application and electronic procurement solution system which enables Federal Government agencies and suppliers to procure products and services online. One of the weaknesses and irregularities found in implementing the procurement is when it was not managed according to established regulation and it gives the Government a bad impression as well as the public service in the eye of the public, the political parties and investors when these weaknesses are reported by the media. Prior to the weaknesses, the level of transparency should be increased in Government procurement by committing best practices. This study examines from users' and supplier's perspective by using framework to test the relationships between procurement policies, perceived ease of use, perceives usefulness and transparency. To achieve the objective of the study; a well-structured questionnaire will be used to collect data from 100 e-procurement projects known as primary sources. Hierarchical regression analysis will be used to analyse the data. Based on the findings, the framework will then be used and reviewed as a direction to other e-government projects in Malaysia.

Keywords:

policy, transparency, e-procurement, perceived ease of use, perceives usefulness